Estate Walkabouts 2027

Residents are invited to join the Executive Team, Board Members and Housing Officers on our visits to Keniston's housing schemes. These estate walkabouts generally last around one hour per site, although some visits may combine neighbouring schemes. They are usually held on Wednesdays.

Keniston carries out these walkabouts to:

- Enable office-based staff and Board Members to gain a better understanding of each site through direct observation and engagement with residents and site-based staff.
- Use 'fresh eyes' to identify the opportunities and constraints affecting local management, and to better understand residents' perceptions and priorities.
- Promote mutual understanding and trust between managers, residents, operational staff, site staff and Board Members – demonstrating that Keniston is a visible, listening, responsive and accountable landlord.
- Identify potential improvements to communal areas for consideration under the *Better Homes Better Neighbourhoods* programme.
- Monitor the scope and quality of estate services.
- Identify any unreported repairs in communal areas.

Following the walkabout, the Housing Officer will prepare a note setting out the key findings and follow up action to be taken, to be shared with residents.

Time	Date	Scheme	Borough
10.00am	24 March	Darrick Wood	Bromley
10.00am	14 April	Foxley Hall	Croydon
10.00am	28 April	Tarling Close	Bexley
10.00am	12 May	Pound Green	Bexley
11.30am	12 May	Dromore	Bexley
10.30am	9 June	Hornsey Road / Tollington Park	Islington
12 noon	9 June	Silver Court / Byers Court	Islington
10.00am	14 July	Nethewode Court	Bexley
10.00am	11 August	Perryfield House	Crawley
11.30am	11 August	Sunningdale Court	Crawley
10.00am	8 September	Burnhill House	Islington
10.00am	29 September	Southwood Close / Whites Meadow	Bromley
10.00am	13 October	Merrow Street	Southwark
11.30am	13 October	Hayles Street / Elliotts Row	Southwark
10.00am	3 November	Lyham Road	Lambeth