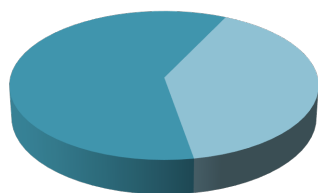




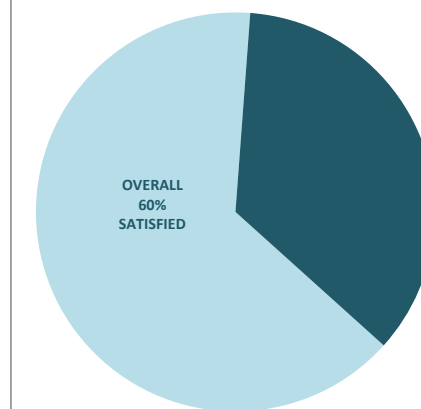
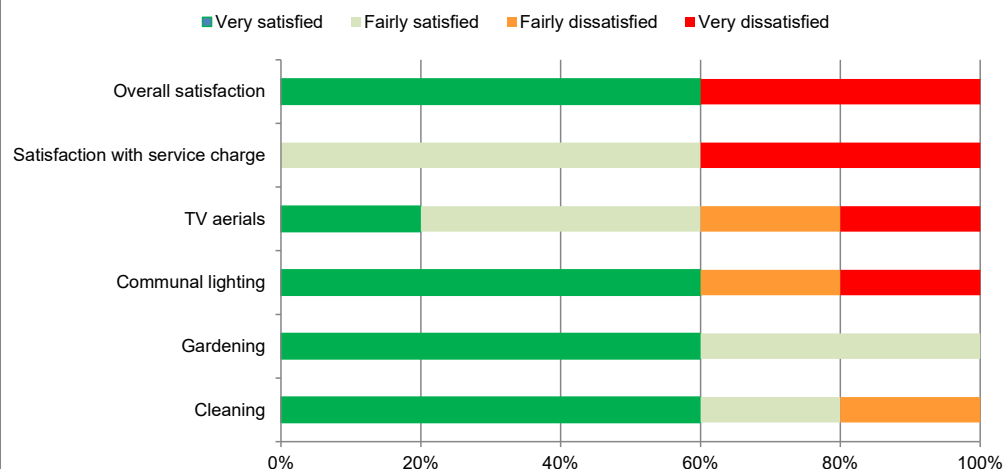
## Resident satisfaction survey results

### December 2024 Foxley Hall - Estate services

No. of properties included: 36  
No. of surveys received: 5  
14% of residents responded



■ Online survey ■ Paper Survey



### Keniston's comments

Thank you to everyone who completed the survey. We encourage all residents to participate in our surveys, as your feedback is always scrutinised and used to improve how things are done in future. **Overall residents are 60% satisfied with the estate services that Keniston provides.**

Thank you to those who responded to our estate satisfaction survey. To ensure an accurate result, we do encourage as many residents as possible to respond. The results of the survey are not as positive as we would have hoped, but we value honest feedback. Unfortunately, as the negative ratings were anonymous and without comment, it is difficult for us to provide feedback or make changes. We would therefore ask that, if there are things you don't feel Keniston is getting right or could do better, please contact your Housing Officer to let them know.

If you have any comments or queries about these results, please contact your Housing Officer Kelsey on 01689 889700 or [housingofficer2@kenistonha.co.uk](mailto:housingofficer2@kenistonha.co.uk)