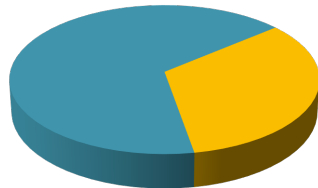




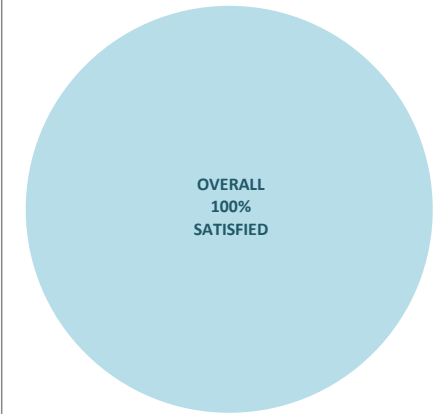
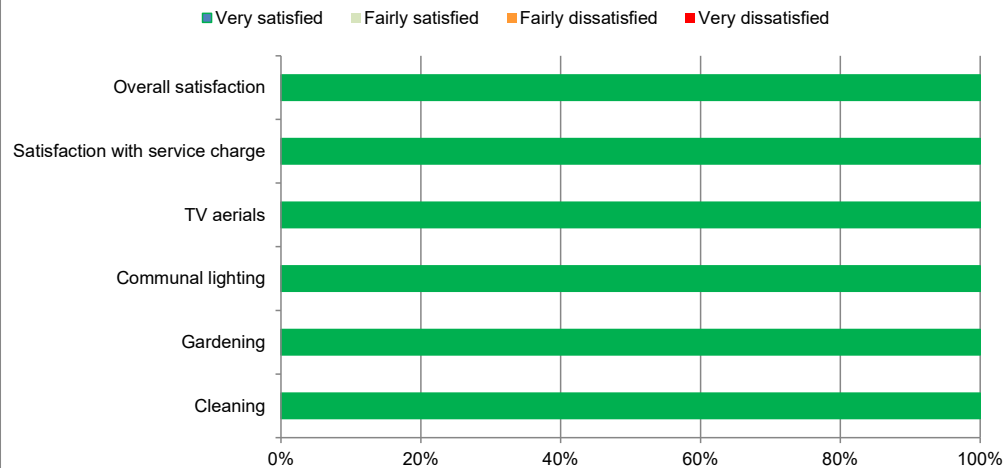
Resident satisfaction survey results

2024 Dromore - Estate services

No. of properties included: 18
No. of surveys received: 3
17% of residents responded



■ Online survey ■ Paper Survey



Keniston's comments

Thank you to everyone who took the time to complete the survey. We encourage all residents to participate in our surveys, as your feedback is always scrutinised and used to improve how things are done in future. **Overall residents are 100% satisfied with the estate services that Keniston provides.** You will find some of the comments from residents below.

Our comments: We're delighted to see that those who responded to the survey are satisfied with the estate and services. To ensure an accurate result, we do encourage as many residents as possible to respond. If you have any comments or concerns you would like to raise outside of the survey, please contact your Housing Officer. Thank you for your positive comments about Phil. We will pass this on. **Resident comments:** "Phil works very hard." "Very good service."

If you have any comments or queries about these results, please contact your Housing Officer Kelsey on 01689 889700 or housingofficer2@kenistonha.co.uk