

# Tarling Close action plan 24/25

## Star survey top 3 2023

**Communication and Information**  
Staff directory, Sheltered Scheme Manager is keeping residents updated regularly regarding any changes/events by displaying notices in the lounge and using the notice boards and sending out newsletters.

### Communal areas

We appointed a new gardener and a new window cleaner, both of which have been successful.

### Communal areas

We are aware we had some issues with one of the lifts a while back but repairs were carried out and the lift has been kept in good working order since.

## You said, we did

**CCTV** - installed in lounge area and communal lobby to improve security.

**Christmas event** - included a roast dinner delivery funded by Keniston.

## Better homes, better neighbourhoods

- Memorial bush for Jonathan Mavunga planted by gardener.

## Estate walkabout

- No actions.

## Resident meeting

- No actions.