

Sunningdale Court action plan 24/25

Star survey top 3 2023

Neighbourhood problems –

Keniston staff continue to work with our partner agencies to resolve issues within the neighbourhood.

You said, we did

Consultation carried out - new gardener now in post, feedback from residents is that they are very happy with the new gardener. Swift cleaning remained as cleaner.

Communication – more events –

We held a Jubilee Party on 31/5/22, Christmas event (buffet) 15/12/22.

Christmas event - at Sunningdale Court for sheltered residents at Sunningdale and Perryfield funded by Keniston .

Day to day repairs – residents not happy with time scales to complete works. Residents need to be responsible for reporting their repairs so that they can liaise directly with our maintenance team.

Better homes, better neighbourhoods

- No actions

Estate walkabout

- No actions

Resident meeting

- Residents meeting was held in the lounge in April 24