

# Nethewode Court action plan 24/25

## Star survey top 3 2023

**Home Improvements** – Stock condition surveys are due to take place 23/24.

**Neighbourhood Problems** – Residents reported concerns about the car park. We have reviewed the car parking and created a waiting list.

**Customer contact** – We have robust service standards which we aim to uphold at all times.

## You said, we did

**CCTV** - installed throughout estate to improve security

**BHBN** - New bench ordered for over 55's terrace requested by residents.

## Better homes, better neighbourhoods

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## Estate walkabout

- Combined Estate Walkabout and Residents meeting held in August.

## Resident meeting

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