

Burnhill House action plan 24/25

Star survey top 3 2023

Communication – more events –
Jubilee Party 07/06/22.

**Communal Areas – maintenance
and quality of cleaning –** We
have now employed a new
Caretaker and residents are happy
with the service.

Home improvements – Updating
heating and hot water systems,
when this is something the
resident wants. Stock condition
surveys due to take place 23/24.

You said, we did

CCTV – installed to improve
security.

Better homes, better neighbourhoods

- Lavendar bush has
been to be planted by
the caretaker/gardener.

Estate walkabout

- No actions.

Resident meeting

- No actions.