

Bickley action plan 24/25

Star survey top 3 in 2023

Communal Areas – Poor decoration in communal areas has been rectified with the cyclical decorations where external areas have recently been painted.

Neighbourhood Problems –

Residents had concerns about security. To address this, we provided new front doors. Also concerns of noise and alcohol use. Housing officers regularly liaise with the Safer Neighbourhood team on these and other issues.

Ground Maintenance – Concerns were raised about the condition of the estate. Housing officers conducted another survey which resulted in additional gardening hours being contracted.

You said, we did

Residents requested that the gardener had additional hours during the summer months start of May to end of October to keep on top of the workload.

Text message reminders that residents must pick up dog mess and dispose of in the bins provided on the estate.

Better homes, better neighbourhoods

- Money was requested to allow the gardener to purchase plants for the new planters.
- A skip was provided to allow the gardener to remedy the compost area which had become full.

Estate walkabout

- All maintenance requests were ordered.

Resident meeting

No suggestions.