# Darrick Wood action plan 24/25

## Star survey top 3 2023

Neighbourhood problems (Dog noise and fouling) - There are dog litter bins on the estate which are emptied regularly, any reports of excessive dog noise are investigated by the housing officer and any identified culprits who allow their dog to foul on the estate are approached directly.

You said, we did

### Dog mess reported

Text message reminders that residents must pick up dog mess and dispose of in the bins provided on the estate.

**Rubbish and litter** – the litter bins are emptied on the estate regularly as well as litter picking across the estate twice per week. Bulky dumped items is an issue on the estate and the Housing officers encourage residents to report the culprits of fly tipping directly to them in confidence.

Reports of ball game nuisance Ball games text reminders sent that children must not use leather footballs.

**Drug use and dealing** – Keniston liaise with the Bromley Safer Neighbourhood team on these issues. We have access to a mobile CCTV camera that can be moved to trouble areas on the estate.

# Better homes, better neighbourhoods

- Darrick Wood Sheltered Lounge received a revamp with new cushions.
- The lounge also received a fresh coat of paint.

#### Estate walkabout

- All maintenance requests were ordered.
- Ivy Tree overhanging the path on the A21 was tidied by the gardeners.

#### Resident meeting

 2 trees were cut down from behind the sheltered block.