

Silver & Byers Court action plan 23/24

Star survey top 3 2023

Rubbish or litter – CCTV installed to prevent fly-tipping and people misusing the bin store.

Home improvements – Internal decoration carried out 22/23. Stock condition surveys due to take place 23/24.

Tenant Services & Management
– Tree planting event 30/3/23.

You said, we did

Cleaning schedule
Residents asked for the cleaning spec to be put on the notice board, which has been actioned.

Bin store area
Residents told us about drug users accessing the bin stores. A range of deterrents were explored and implemented.

Better homes, better neighbourhoods

- Queen's Green Canopy plaque frame.

Estate walkabout

- Inappropriate storage in communal areas was identified and addressed.
- Door to garden was identified as being in need of replacement.

Resident meeting

- We confirmed that BBQs are not permitted in the communal garden.
- Ball games within the building were identified as an issue. The Housing Officer raised awareness.