Press Release 3.0



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## **Keniston is hiring!**

We are pleased to offer a permanent **Housing Services Team Leader** role at our offices in Farnborough, Kent.



If you think this role is for you, please email a CV with supporting statement (not more than 2 sides of A4) enquiries@kenistonha.co.uk

Closing date for the role is Sunday 23 May 2021 at midnight.

Interviews will be held on Wednesday 26 May 2021.

Reporting directly to the Operations
Director, we are looking for an assertive
member of staff who is operationally
strong and who has experience in
developing a professional, customerfocused service which puts our customers
at the heart of everything we do.

## **Applicants should have experience of:**

Managing a team in the housing sector.

Leading, motivating and managing the teams to deliver excellent tenancy management and estate services for residents.

Managing performance targets, producing statistics and analysing team performance and external trends to continuously improve service delivery.

Resolving complex housing management and anti-social behaviour cases, with a sound knowledge of associated legislation.

Leasehold management.

Contact details for media enquiries: Lynn Russ - Engagement & Communications Officer Keniston Housing Association 13 Artington Close Farnborough Kent BR6 7UL lynnruss@kenistonha.co.uk / 01689 889700