



Estate Walkabouts 2024

Keniston's residents are invited to join the Management Team and Housing Officers on our visits to Keniston's housing schemes. These walkabouts generally last about one hour per site, noting that some walkabouts combine more than one site where nearby. All are held on a Wednesday.

Keniston has carried out these walkabouts for a number of years, aiming to:

- Enable office-based staff and board members to have a better understanding of the character of each site from observation and meeting with residents and site-based staff;
- With 'fresh eyes' to appreciate the opportunities and constraints of local management, and a better understanding of residents' perceptions and priorities;
- Promote mutual understanding and trust between managers, residents, operational and site staff, and board members – demonstrating Keniston to be a visible, listening, responsive and accountable landlord;
- Identify potential improvements to communal areas to be considered for the 'Better Homes Better Neighbourhoods' programme;
- Monitor the quality of estate services;
- Identifying any unreported communal area repairs.

Following the walkabout, the Housing Officer will prepare a note setting out the key findings and follow up action to be taken, to be shared with residents.

Time	Date	Scheme	Borough
10.45am 11.30am	6 March	Pound Green Court Dromore	Bexley
10.30am	3 April	Darrick Wood	Bromley
10.30am 12.00noon	24 April	Merrow Street Hayles Street / Elliotts Row	Southwark
10.45am 12.00noon	8 May	Hornsey Road / Tollington Park Silver Court / Byers Court	Islington
10.30am	12 June	Perryfield House / Sunningdale Court	Crawley
10.30am	26 June	Lyham Road	Lambeth
10.30am	10 July	Foxley Hall	Croydon
10.30am	7 August	Nethewode Court	Bexley
10.30am	11 September	Tarling Close	Bexley
10.30am	9 October	Burnhill House	Islington
10.30am	6 November	Bickley	Bromley