Scrutiny
What's it all about?

The Regulator of Social Housing asks that Housing Associations form a Scrutiny Panel made up of residents.

What is scrutiny?

The Scrutiny Panel is made up of a small number of residents, like you who are independent of the Association, and carry out a detailed investigation into a chosen service. If you are a Scrutiny Panel member, you would be asked to tell us what's good and what needs to change about the service to make it better.

What is co-regulation?

This is a shared responsibility with the Association to ensure that we are meeting the housing standards set by the Regulator of Social Housing.

How many service reviews would we carry out?

Just 1 maybe 2 reviews a year. We could choose one that is due for a policy review as well, or you might suggest one where you think the service could be better.

What else am I asked to do?

You will be asked to look at performance information and trends and identify any areas where we might not be meeting expectations.

Will I get training?

Yes, all Scrutiny Panel members will receive training. We will try and arrange in-house if we can, otherwise it might be at a venue in London or some courses are online. Keniston will cover all costs associated with the training.

How do I become a Scrutiny Panel member?

You can apply to Keniston, where we carry out a short interview and tell you more about it. Applicants must have good analytical skills and be able to take an objective view of our activities and processes. You can work on your own and at home.

What do I do next?

We are looking for members, so if you are interested or require further information, please contact **Lynn**.

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