Estate Walkabouts 2023

Keniston's residents are invited to join the Management Team and Housing Officers on our visits to Keniston's housing schemes. These walkabouts generally last about one hour per site, noting that some walkabouts combine more than one site where nearby. All are held on a Wednesday morning.

Keniston has carried out these walkabouts for a number of years, aiming to:

- Enable office-based staff and board members to have a better understanding of the character of each site from observation and meeting with residents and site-based staff;
- With 'fresh eyes' to appreciate the opportunities and constraints of local management, and a better understanding of residents' perceptions and priorities;
- Promote mutual understanding and trust between managers, residents, operational and site staff, and board members – demonstrating Keniston to be a visible, listening, responsive and accountable landlord;
- Identify potential improvements to communal areas to be considered for the 'Better Homes Better Neighbourhoods' programme;
- Monitor the quality of estate services;
- Identifying any unreported communal area repairs.

Following the walkabout, the Housing Officer will prepare a note setting out the key findings and follow up action to be taken, to be shared with residents.

Start time	Date	Scheme(s)	Borough
10:30 am	8 February	Merrow Street/ Hayles Street/ Elliott's Row	Southwark
10.30 am	8 March	Bickley	Bromley
10:30 am	5 April	Foxley Hall	Croydon
10.30 am	26 April	Nethewode Court	Bexley
10.30 am	10 May	Tarling Close	Bexley
10.30 am	14 June	Darrick Wood	Bromley
10.30 am	12 July	Burnhill House	Islington
10.30 am	9 August	Lyham Road	Lambeth
10:30 am	13 September	Perryfield House/ Sunningdale Court	Crawley
10:30 am	11 October	Pound Green Court/ Dromore	Bexley
10:30 am	8 November	Hornsey Road/ Tollington Park; Silver Court/ Byers Court	Islington