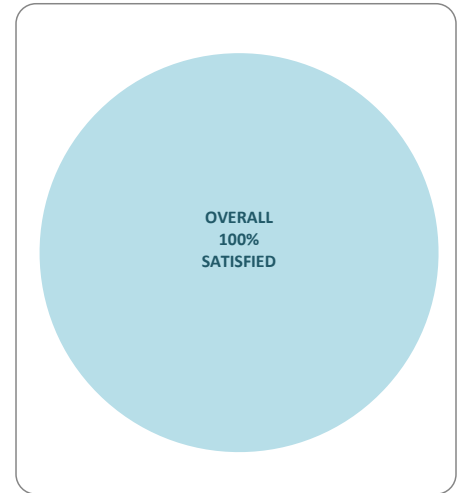
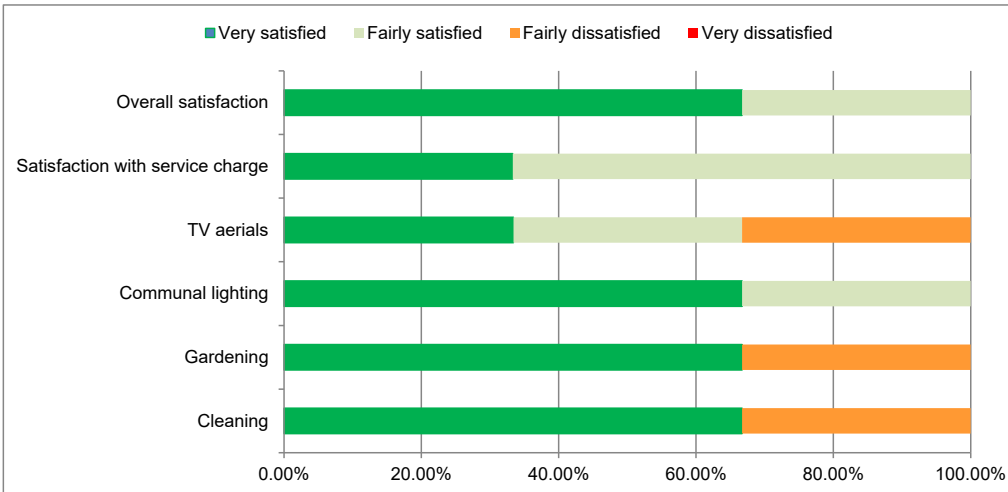
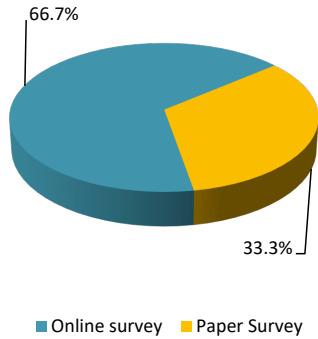




# Resident satisfaction survey results

## January 2023 Dromore - Estate services

No. of properties included: 18  
No. of surveys received: 3  
16.7% of residents responded



### Keniston's comments

Thank you to everyone who took the time to complete the survey, whether it be online or via post. We encourage all residents to participate in our surveys, as your feedback is always scrutinised and used to improve how things are done in future. **Overall residents are 100% satisfied with the estate services that Keniston provides at Dromore..** There were a few comments that require follow up.

### Resident feedback

"More regular cleaning of corridors. Better communal TV antenna. No salt was placed on communal stairways during the recent snow fall which was very dangerous for residents using the stairways. "

"Phil works very hard to keep the square looking lovely. It is a lovely place to sit in the summer. I just wish that residents whose rubbish bags split would pick up their rubbish. It's always the same people and they must know it's their rubbish"

"Some residents have two/three cars which unfairly take up parking spaces"

If you have any comments or queries about the results, please contact your Housing Officer Kelsey or Natalie on 01689 889700 or [housingofficer2@kenistonha.co.uk](mailto:housingofficer2@kenistonha.co.uk)