

Sunningdale Court action plan 22/23

Star survey top 3

Neighbourhood problems – Keniston staff continue to work with our partner agencies to resolve issues within the neighbourhood.

Communication – more events – We held a Jubilee Party on 31/5/22, Christmas event (buffet) 15/12/22.

Day to day repairs – residents not happy with time scales to complete works. Residents need to be responsible for reporting their repairs so that they can liaise directly with our maintenance team.

You said, we did

You wanted more community events – We have held events for the Jubilee and Christmas. Coffee mornings are being resumed.

Better homes, better neighbourhoods

- Repositioning of recycling waste shed.

Estate walkabout

- Recycling waste shed to be repositioned near general waste shed – this was completed using funds from BHBN.
- Additional recycling bin ordered where there was a need.

Resident meeting

- Residents were not happy about noisy gardening work being carried out at the weekend – Staff have spoken to our gardener to stop this happening early on Saturday mornings and not at all on Sundays.