

Perryfield House action plan 22/23

Star survey top 3

Communication & information – more events - 01/06/22 – Jubilee Party. Christmas event (buffet) 20/12/22. Ongoing coffee morning once a week.

Car Parking – Unfortunately there are no allocated spaces at Perryfield, residents manage this independently.

Drunk and rowdy behaviour – Dummy cameras were positioned which helped reduce this behaviour for a while, we have now installed a gate via BHBN.

You said, we did

You wanted more community events – We have held events for the Jubilee and Christmas. Coffee mornings are held weekly.

Residents felt unsafe due to members of the public accessing the back of the building – Keniston installed one set of gates using BHBN to deter this.

Bikes were being stored inappropriately – Bike store purchased and installed using BHBN.

Better homes, better neighbourhoods

- One set of gates at the back of the building to try to prevent members of the public walking through this area.
- Bike Store.

Estate walkabout

- Gates – consultation took place, residents were not happy to pay towards this via service charge so Keniston have funded one set of gates via BHBN.
- Bikes were being inappropriately stored – bike store funded via BHBN.

Resident meeting

- Gardening – Tree by bin area – Survey carried out and five year plan has been created, staff keep up to date with the timescales in the plan and inform residents.
- Various minor communal repairs – completed.
- Communal lighting – No plans to update in 22/23 but cyclical decorations are due to take place, residents will be notified nearer the time.