

Nethewode Court action plan 22/23

Star survey top 3

Home Improvements – Stock condition surveys are due to take place 23/24.

Neighbourhood Problems – Residents reported concerns about the car park. We have reviewed the car parking and created a waiting list.

Customer contact – We have robust service standards which we aim to uphold at all times.

You said, we did

You reported bulky rubbish being left in some areas
We now clear this promptly.

Rat issue
There were rats at the scheme, in particular on a slope below the terrace – we arranged for our gardening contractors to completely clear the slope which appears to have solved the issues with rats.

Better homes, better neighbourhoods

- We landscaped the banking areas that were unsightly and attracting rubbish. These have been cleared in phases and tidied up with decorative stones.
- Replaced railway sleepers adjacent to the over 55's block.

Estate walkabout

- Car park gate needed attention and was repaired
- Gutters cleared

Resident meeting

- Held on 25.04.22
- Parking was becoming a problem – We reviewed and updated the arrangements – if you require a space please get in touch
- We held a Jubilee tea party on 09 June 2022.