

Merrow Street action plan 22/23

Star survey top 3

Rubbish and litter – We have now recruited a caretaker and removed curtains in the bin stores for easier access. We also installed CCTV to prevent fly tipping.

Council / other agencies – We communicate with partner agencies including Southwark Council when needed to support our residents.

Home improvements – Stock condition surveys due to take place 23/24.

You said, we did

You said you wanted the curtains removed from the bin areas
This was actioned.

You said you needed a compost bin in the allotment area of the scheme
We have provided a compost bin using funding from BHBN.

Better homes, better neighbourhoods

- Compost bin
- Dummy cameras (now replaced with functioning CCTV)
- Bin store doors Queens House awaiting installation
- Signs to assist deliveries in navigating the estate.

Estate walkabout

- Bin areas and gardening needed attention – we have now recruited a caretaker and have not had any further issues.

Resident meeting

- Cleaning and gardening – recruited new caretaker to cover all duties
- Rubbish Areas – Curtains have been removed
- CCTV – Installed some additional CCTV on Wellington House covering Arnside bin store to try to prevent fly-tipping.