

# Lyham Road action plan 22/23

## Star survey top 3

Concerns about the lack of security allowing anyone to access the communal gardens.

There is lots of rubbish and litter on the estate – we have a new gardening service and have put netting on the gates to minimise litter blowing in.

## You said, we did

### You were unhappy with the contractor

We employed Vincent Property Management to take over the gardening and cleaning.

### You reported a fault with the gate

We repaired the gate.

### You said rubbish was coming into the estate from the road

We have installed some netting to prevent this.

## Better homes, better neighbourhoods

- Removal of Ivy.
- New flowers.
- Netting installed to prevent rubbish from coming into the estate.

## Estate walkabout

- Unhappy with the current gardening contractor.
- Unhappy with the current cleaning service.

## Resident meeting

- 02 March 2023 – Team's meeting.
- Netting has made an improvement to the rubbish issue.
- Resident requested more notice to be given for meetings.