

Hornsey & Tollington action plan 22/23

Star survey top 3

Grounds Maintenance – Sites now being maintained more regularly, ongoing monitoring.

Car Parking – Keniston have communicated with freeholders who own the businesses below, issues have resolved.

Communal Areas – Staff working together to try to think of some ideas to improve the spaces at Hornsey & Tollington.

You said, we did

Garden not being maintained properly - Staff monitoring and new team in place.

Better homes, better neighbourhoods

- No requests from residents or gardener.

Estate walkabout

- Concerns raised over lighting – Keniston have spoken to freeholders regarding this.

Resident meeting

- No residents attended.