

Courier Fraud Don't be Called

Alert 4.3

16 May 2022

Following reports, **Bromley Trading Standards** is warning residents about cold telephone calls where the caller, falsely, claims to be from the Police or your bank investigating fraudulent activity.

A courier will visit your home, or the fraudster will make other arrangements with you, to collect cash – in a recent incident in another currency - or your bank card, from you.

Remember: just because the caller knows some details about you does **NOT** make them a genuine caller, so please don't verify, or give out, anything.

If you get a phone call that you are not expecting:

- **HANG UP immediately**
- Leave it a good while (or better still use another phone) and call your bank to check your account is secure – You can **call 159** to speak securely and directly to your bank or otherwise use a trusted number from your bank card or statement.

For more information see - [Courier fraud | Action Fraud](#)

REPORT - Protect others by reporting incidents.

< Report scams to Action Fraud on 0300 123 2040 or www.actionfraud.police.uk

< Contact Citizens Advice for help and advice about scams on **0808 223 1133**.

You can also visit www.Bromley.gov.uk/scams

Take FIVE to STOP Fraud.

[Take Five - To Stop Fraud | STOP - CHALLENGE - PROTECT - \(takefive-stopfraud.org.uk\)](#)

If you would like to receive Trading Standards Alert! direct to your inbox please visit www.bromley.gov.uk/scams and complete the online form.