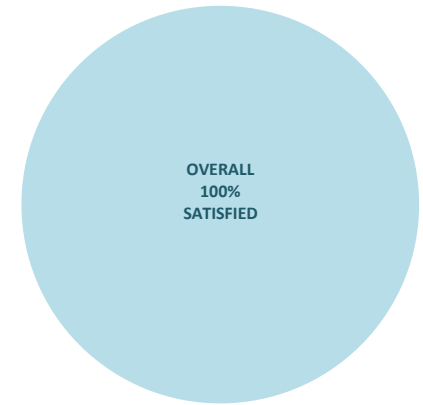
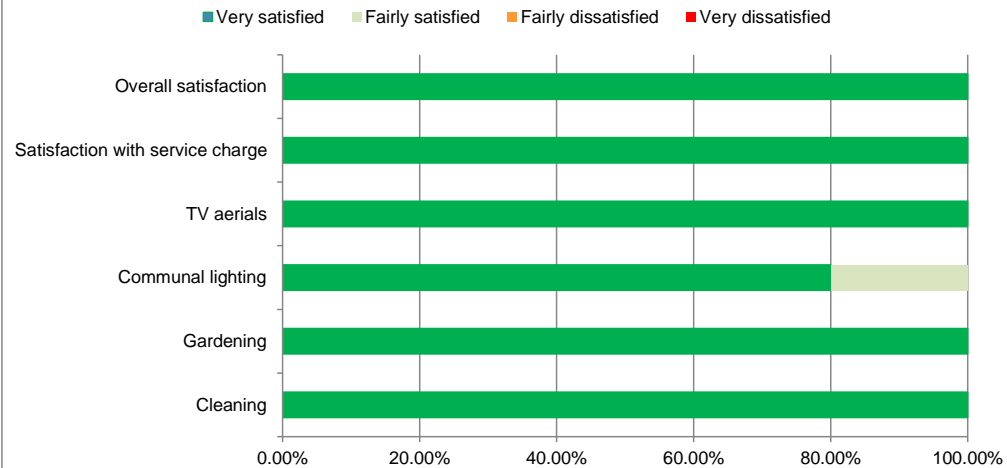
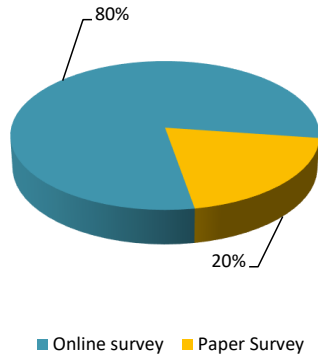




## Resident satisfaction survey results

### May 2021 Dromore - Estate services

No. of properties included: 18  
No. of surveys received: 5  
27.8% of residents responded



### Keniston's comments

Thank you to everyone who took the time to complete the survey, whether it be online or via post. We encourage all residents to participate in our surveys, as your feedback is always scrutinised and used to improve how things are done in future. **Overall residents are 100% satisfied with the estate services that Keniston provides at Dromore**, which we are pleased to say is an improvement since the 2019 survey. There were no comments that required further investigation or follow up.

### Resident feedback

*"Phil the gardener does a good job." "Very best we have had in 40 years."*

If you have any comments or queries about these results, please contact your Housing Officer Sharon or Kelsey on 01689 889700 or [sharon.kelsey@kenistonha.co.uk](mailto:sharon.kelsey@kenistonha.co.uk)