**RESIDENT SURVEY RESULTS**

**2017/18 HORNSEY & TOLLINGTON KITCHEN REFURBISHMENT**

**B & L CONSTRUCTION**

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| **RESIDENT LIAISON OFFICER COMMENTS**  A huge thanks to B & L Construction for achieving a remarkable set of results and providing the residents with an exceptional level of customer service once again. | |
| **RESIDENT COMMENTS**  **-Good workmen very caring look after us and worked hard**  -Everything was wonderful. They worked straight through every day and always let us know what was happening. It was also helpful that they finished everyday mid-afternoon as you never felt the works were taking over everything - you had some time in the evening to relax before there early start.  **-Barry and Luke where an excellent team and I am very happy and grateful for the work they did. They also went above and beyond by doing some extra bits and bobs I requested.**  -The two working men who put in the kitchen were very good and amazing workers  **-I’m very happy with my kitchen they did a good job and left it clean - thank u so much**  -Barry and Luke were friendly, quick and efficient. Very pleased with the new kitchen.  **-Well done to all the team. Thanks**  -Everything was up to standard, workers were nice and kitchen is amazing. | |