**Foxley Hall Estate Services Survey**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Very Satisfied | Satisfied | Not Satisfied | Very Dissatisfied |
| Cleaning | 27% | 60% | 13% |  |
| Gardening | 73% | 27% |  |  |
| Communal lighting | 27% | 60% | 13% |  |
| TV Aerial | 40% | 50% | 10% |  |
| How satisfied or dissatisfied are you that your day to day service charges provide value for money? | 29% | 57% | 14% |  |
| Taking everything into account, how satisfied or dissatisfied are you with the estate services provided by your Landlord? | 20% | 67% | 13% |  |

We are pleased that since the new cleaning contractor, satisfaction with cleaning has increased by 40%.  Our thanks to the residents who responded and said they liked the splashes of colour in the communal gardens and the useful suggestions such as making the communal stairways more bright and modern.